



USAA INTERNSHIPS

■ BUSINESS

ACTUARY

Actuaries at USAA are trusted experts when it comes to assessing the risk and uncertainty associated with future events quantitatively. Key projects in the actuarial space include pricing insurance policies, building models to predict expected losses, simulating market scenarios, forecasting revenues, and accounting for the possibility of catastrophes.

Major(s): Pursuing a bachelor's degree in Mathematics, Statistics, Computer Science, Economics, Finance, or Actuarial Science

AUDIT SERVICES

Auditors work across the enterprise auditing all operations, products, and services. Using critical thinking, analytical skill, and effective communications, you can become an auditor who identifies and evaluates risk (i.e. operational, reputational, technology, compliance, financial, etc.), assesses effectiveness of internal controls and provides recommendations to strengthen the overall control environment of the enterprise.

Major(s): Pursuing a bachelor's degree in Finance, Accounting, Marketing, Supply Chain, Management Information Systems (MIS), Cyber, or Mathematics

CHIEF FINANCIAL OFFICE

CFO offers a diverse field of internship opportunities in accounting, forecasting & planning, treasury, data & analytics, and compliance. We're seeking positive and motivated interns with excellent communication and analytical skills.

Major(s): Pursuing a bachelor's or master's degree in Finance, Accounting or related-Business majors

ENTERPRISE RISK

Enterprise Risk protects USAA's reputation and builds and sustains member trust. As an intern, you will act as a line of defense to ensure prudent risk management throughout the enterprise by providing strong governance, oversight and a comprehensive risk management framework.

Major(s): Pursuing a bachelor's or master's degree in Finance, Economics, Statistics, Mathematics, Actuarial Science, or other Quantitative majors

ENTERPRISE COMPLIANCE

Compliance protects USAA's reputation and builds and sustains member trust. As an intern, you will act as a line of defense to ensure prudent risk management throughout the enterprise by providing strong governance, oversight and a comprehensive risk management framework.

Major(s): Pursuing a bachelor's or master's degree in Management, Finance, Accounting, or related-Business majors

HUMAN RESOURCES

As an HR intern, you will be exposed to the dynamic nature and full scope of HR. In a team environment you may work to enhance USAA's culture, develop new reporting capabilities, or strengthening talent management processes. Your internship will prepare you for the HR Career Development Program, a two-year program with rotations in one of the centers of excellence, the business partnership area and shared services.

Major(s): Pursuing a master's degree in Human Resources or Human Resource Management

LIFE COMPANY

USAA's Life Company aims to be the leading digital insurer, by providing guaranteed retirement income and protecting families when a loved one dies too young or gets sick along the way. There are multiple internship opportunities in Business Risk & Controls, Digital Product Management, Life Actuary, Data & Analytics and Business Advisement.

Major(s): Pursuing a bachelor's degree in Statistics, Business Management, Data & Analytics, Economics, Computer Science, Information Systems, Marketing or Human Centered Design

PROPERTY & CASUALTY CLAIMS

Our claims team are individuals with strong analytical skills with a passion for serving others. As a claims representative, you will assist our members on a day-to-day basis with their auto claims and complex situations to ensure they get back on the road.

Major(s): Pursuing a bachelor's degree in Business, Liberal Arts, Communications, or Criminology

REGULATORY RELATIONS

Regulatory Relations is responsible for managing USAA's relationship with its primary regulators. Our interns manage work specific to external regulatory exams and ongoing regulatory supervision; including identifying and engaging appropriate stakeholders, advising stakeholders regarding regulatory responses, preparing stakeholders for meetings with regulators and facilitating timely and accurate responses through active coordination and review.

Major(s): Pursuing a bachelor's degree Finance, Management or related-Business majors

STATE PRODUCT MANAGEMENT

An internship in state product management provides an opportunity for you to gain experience analyzing complex data and using that information to develop and execute short and long-term strategic actions that benefit USAA's membership. You will learn about the insurance industry value chain and gain business and leadership experience while doing so.

Major(s): Pursuing a bachelor's degree in Finance, Mathematics or related-Business majors

■ TECHNOLOGY

ENTERPRISE DATA & ANALYTICS

Data analytics is used across USAA in various functions to identify and analyze behavioral patterns leading to insights, informing business decisions. This internship provides you with an opportunity in one of the following: Actuary, Bank, Brand, Chief Finance Office, Fraud Management, Information Management and Property & Casualty.

Major(s): Pursuing a bachelor's or master's degree in Computer Science, Computer Engineering, Management Information Systems (MIS), Data & Analytics, Mathematics, Economics, or other Quantitative majors

EXPERIENCE MANAGEMENT

Experience Management helps internal partners determine what is needed to enable a seamless shop, buy and use experience for our members. You will be responsible for the development, optimization and innovation for all digital capabilities and communications (i.e. mobile app, personalization, member messaging and chat) needed to bring beautiful experiences to life.

Major(s): Pursuing a bachelor's or master's degree in Computer Science, Management Information Systems (MIS), or Human Centered Design or related Engineering majors

INFORMATION SECURITY

Today's theft doesn't happen face-to face; it's happening in cyberspace, and Information Security keeps that activity at bay. USAA employs a winning team of these specialists and takes pride in having never suffered a major data breach. Information Security interns perform research, analysis and troubleshooting to increase knowledge or identify and resolve routine security issues.

Major(s): Pursuing a bachelor's or master's in Cyber Security, Identity Management, Management Information Systems (MIS), or Computer Science

INFORMATION TECHNOLOGY

As a software engineer intern, you are critical to the success of our association because of the investments you make in designing, developing and maintaining reliable, scalable and secure software systems and products. You will be involved in the entire lifecycle process and collaborate with internal team members across multiple areas and client functions to move our company forward in an increasingly interconnected world.

Major(s): Pursuing a bachelor's or master's in Computer Science, Computer Engineering, or Information Systems

■ MBA

BRAND

In our Brand organization, you will help USAA achieve our strategic objectives in areas such as, Marketing, Corporate Communications, Shared Services, Military Affairs, Corporate Responsibility, Diversity & Inclusion, the USAA Foundation and the USAA Educational Foundation. This program offers real-time assignments, team activities, exposure to senior leadership, and networking with other MBA program participants and alumni.

Major(s): Pursuing an MBA with a concentration in Marketing, Communications, or Risk

DIGITAL BANK

You will bring your competitive edge into professional bank transformation teams as part of this internship. Interns will be immersed into the evolution of the future of banking, where our teams work diligently to meet our members' financial needs. Interns will work on projects in a matrixed organization and learn and network with bank executive leadership.

Major(s): Pursuing an MBA

LIFE COMPANY

USAA's Life Company aims to be the leading digital insurer, by providing guaranteed retirement income and protecting families when a loved one dies too young or gets sick along the way. As an Experience Owner, you will be part of managing the product life cycle and managing process improvements to deliver an exceptional experience for our members.

Major(s): Pursuing an MBA