

# Candidate Interview Preparation Guide



## What to expect during the interview with Walgreens

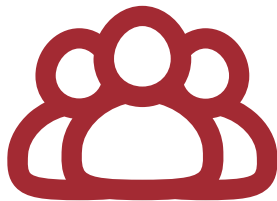
Hiring managers at Walgreens utilize a structured behavioral interview approach in assessing a candidate's fit for a role, which helps us to understand how you would approach a specific situation based on previous experience.

Candidates are evaluated based on Walgreens ideal performance behaviors that guide our decisions and how we will show up in our day-to-day work; Courageous, Connected, Committed, and Curious, as well as any critical job-specific skills or knowledge areas.



**Courageous**

We are bold, honest, and decisive.



**Connected**

We are working together to create more joyful lives.



**Committed**

We are determined to do right by our customers, patients, and each other.



**Curious**

We are continuously exploring and re-inventing our future.

**During your interview, you will be asked to provide specific examples of when you've demonstrated a particular job-related competency in the past using the S.B.O. format:**

Situation: where have you demonstrated that competency in the past

Behavior: what did you do, what actions were taken

Outcome: what happened as a result of the actions you have taken

# Preparing for any interview

- Review your resume and the job description. Consider how your past experiences might help you exceed in the role. Having this information fresh in your mind will help you feel more confident during the interview.
- Dress for success. Make sure that you look polished, upkept and professional.
- Be prepared to ask questions. An interview is also an opportunity for you to interview Walgreens! We love it when interviewees express extra interest in our business, and you'll be guaranteed to learn something new.
- Be true to yourself. Do not assume that hiring managers are looking for a particular personality or skill set. By being yourself, you are ensuring you will be evaluated based on a fit for the role and for Walgreens.



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## Preparing for a virtual interview



- Prepare in advance. Make sure your Wi-Fi connection is stable, your computer or phone is plugged in or has enough battery to last through the interview, and your camera is working properly. Familiarize yourself with Microsoft Teams and make sure you know the basics – especially how to mute/unmute your microphone should the need arise.
- Think about your background. Find a clean, quiet area where you can take the call. Tidy your surroundings and be free of any audio or visual distractions.
- Be on time. While you don't need to log on 15-minutes early like you would when arriving for an in-office interview, you should still be prepared slightly ahead of time. Close other programs & tabs on your device and open Microsoft Teams a few minutes early. Prepare yourself in the camera window and enter the meeting promptly at the set start time.

**We wish you luck and encourage you to believe  
in yourself and your experiences.**