

## Leadership Pipeline Program

Participants are placed in one of the following business areas based on candidate preference and business needs:

### **Operations**

- Supporting project implementation tasks for multiple lines of business and tech initiatives
- Shadowing select team members to familiarize and assist with operational controls, reconciliation, and oversight responsibilities
- Researching data and analyzing system reports
- Metrics gathering for process efficiency improvements and support for Executive Summary reporting

### **Project Management**

- Developing an implementation strategy for a new application or sales tool, increasing cross sell activity, and/or implementing staffing models and resource management tools for projects
- Manage projects associated with identifying alternate product solutions

**Innovation Insights Group** is charged with gathering customers' (and end users') opinions and helping to inject them strategically into the Innovation process. Other responsibilities include:

- Assist in Research and Development Lab by helping in market research, requirements process
- Support Customer Feedback and Insights Activities
- Assist with applicant vetting, company engagement reporting, investment due diligence and analysis, finance technology and enterprise technology research
- In-store, onsite and remote Customer feedback Sessions; Customer Information and Data Analysis; Concept possibilities documentation, User Insights and Feedback Reports, Event management and scheduling

