

What's it like to Work in Food Services

at Mercy Health?



Why We Need Our Food Service Associates

Our Food Service Associates provide excellent customer service and ensure patient safety through following high-quality standards and safety protocols. Food Service Associates take food orders and prepare meals for patients, family members, and associates. Some of these associates also deliver trays to patient rooms.

Our Food Service Associates must be able to pay attention to detail and take extra care when preparing and delivering meals to patients as some patients have specific dietary requirements.

In addition to our hospital locations, Mercy Health also includes administrative and physician offices, long term care, assisted living, and behavioral health facilities. The food services team provides dietary services to all of these locations.



What A Typical Day May Look Like

Our hospitals run 24 hours, 7 days a week, 365 days a year (including weekends and holidays). We offer multiple different shifts and hours to work with various schedules. At Mercy Health our Full-time and Part-time schedules both offer competitive benefit plans. Our Food Service Associates work day, evening, and/or night shifts. In some of our facilities, Mercy Health is able to offer additional incentives including shift differentials for evening and night shifts.



How We Make A Difference

Our Mission is to extend the compassionate ministry of Jesus by improving the health and well-being of our communities and bring good help to those in need, especially people who are poor, dying and underserved. At Mercy Health, we believe that our work brings our Mission to life.



MERCYHEALTH

Food Services Associate



The Hard Facts

- A High School diploma or GED is preferred, but not required
- Food services work can be hard and physically demanding. You may be required to stand for prolonged periods of time, lift heavy supplies to stock shelves, and wash dishes frequently
- Our Food Service Associates are often around patients and families and should show a positive and friendly attitude



Benefits/Perks of the Job

- Many of our Food Service Associates start in these roles and continue to grow and advance within the organization. We also celebrate many associates as they retire from the same department where they began working
- Our Food Service Associates enjoy making and building relationships with patients and their families
- We offer our associates tuition reimbursement that can be used for finishing your degree or continuing your education



Orientation and Technology

As you begin your career with Mercy Health you will be required to attend orientation and at least 1 to 2 weeks of on the job training. In order to be successful in this role you will need to have some basic computer/technology skills. We will provide additional training on work related specific technology requirements.