

**Join Susana for a day in the #LifeAtCiti as a Services Head**  
**Susana is one of our 'boomerang' colleagues, meaning she worked for Citi, explored other ventures, and then returned! Susana talks about why she returned to Citi and owning her career.**

**(MUSIC PLAYING)**

**Description:**

On screen the video displays a white screen and an arch graphic that fades to a video of Susana walking outside on a sidewalk then standing inside the office speaking.

**Susana (0:00)**

My name is Susana Jaramillo.

**Susana (0:02)**

Currently I am services head in Costa Rica.

**Description:**

On screen the video shows Susana walking with three colleagues through a hallway in the office.

**Susana (0:05)**

I am in charge of all transactional products for corporate customers in Costa Rica.

**Description:**

On screen the video shows Susana sitting at a round office table and speaking with three colleagues in the office.

**Susana (0:11)**

I used to work in Citi a few years ago and I came back mainly because of two reasons.

**Description:**

On screen the video shows Susana standing inside the office speaking.

**Susana (0:17)**

I think the people that work in Citi is very talented and have very high standards of ethics and the other one is the global approach.

**Description:**

On screen the video shows Susana speaking with a colleague while both seated at a table with a notepad and laptop computer.

**Susana (0:26)**

I found many of my colleagues developing their careers not only locally, but internationally.

**Description:**

On screen the video shows Susana standing inside the office speaking, then shows her outside seated and conversing with three colleagues at a table under a small tree.

**Susana (0:32)**

I have had the opportunity to work in different countries with Citi and I have found Citi very supportive with this experience.

**Description:**

On screen the video shows Susana speaking alongside her quote, "Own your career" Susana J.

**Susana (0:40)**

I'm a true believer that you own your career.

**Susana (0:43)**

For me, owning your career means working on your network, setting your goals, and pursuing the position you want.

**Description:**

On screen the video shows Susana in a shaded garden area outside reading in a notebook and smiling and then a text overlay with an arch graphic appears that says, "For the love of a career that enriches your life." The text transitions to say, "For the love of progress." Then we see the Citi logo and underneath it the text, "Learn more at [jobs.citi.com](http://jobs.citi.com)".