



## Frequently Asked Questions

**We're so excited to hear you're interested in joining our team. Here are some of the most common questions we get asked.**

### **I've applied, what happens next?**

After we receive your application, you should receive a confirmation email. We review each and every application that comes through and will be in contact if your qualifications best match our current needs and requirements. Your application will be kept active for two years from the date of receipt (three years in California).

### **How often do you update online job postings?**

We post new job opportunities real time. Check back often for new postings!

### **What happens if I don't see a current job posted I'm interested in?**

If you don't see a job that matches your interests right now, we've got you covered. Stay in the loop by receiving updates of new opportunities that match your interests. Sign up for email alerts at the bottom of our [Home Page](#) and we'll notify you about new postings.

### **Does Crate and Barrel promote from within? What opportunities do I have to grow within the company?**

We are strongly committed to promoting from within whenever possible. We train and support our associates to take on a wide range of responsibilities. As part of their professional development, we also encourage associates to follow their individual interests and take an active role in guiding their own careers.

### **Can you tell me more about your Internship programs?**

Our Internship program is a great way to gain real world experience in a variety of career paths. We offer both store and corporate internship opportunities. For more information visit our [Internship page](#).

### **What is a seasonal position?**

Seasonal positions are temporary opportunities that have a specific start and end date during our peak holiday season. Typically our Contact Center and Distribution Centers Seasonal jobs are posted in August, our Store Seasonal jobs are posted in late September, and we often have Corporate Seasonal jobs posted throughout the year.

### **How will Crate and Barrel contact me about proceeding forward with an employment opportunity?**

Communications between Crate and Barrel and candidates are done through our application tracking system. If your qualifications best match our current requirements we will be in touch via phone call or email. Communications from Crate and Barrel are designed to avoid appearing as spam, but candidates should double check their spam or junk folders regardless.

### **I found an email from Crate and Barrel in my spam folder, but how do I ensure that future communications to go into my Inbox?**

Depending on which email provider you use, directions for filtering out our auto email communications from spam, which appear as "crateandbarrel+autoreply@agents.icims.com", will vary. Below are instructions for Gmail and Yahoo users.

Google Users:

1. Open Google Mail and click Settings > Filters and Blocked Addresses> Create a new filter
2. Enter the recruiter's email address in the From field
3. Click Create filter with this search
4. Select Never send it to spam
5. Click Create Filter

Yahoo Users:

1. Navigate to Yahoo Mail, login to your Yahoo account and click the "Spam" folder. Junk emails are stored in this folder.
2. Click the email that was wrongfully treated as junk mail to open it.
3. Click the "Not Spam" button in the toolbox to immediately send the email to the Inbox folder. Emails from the same recruiter will not be treated as junk mail anymore and will be sent to the Inbox folder.



Check us out on  
Glassdoor

Whether you would like to work at a Store, Distribution Facility, Contact Center, or Corporate Office, read what it's like to join our team.

