



Disney CRUISE LINE

Disney Cruise Line Health & Well-Being Crew Information

Disney Cruise Line is focused on promoting the health and safety of all Crew Members and Guests aboard our ships. Our team is monitoring the evolving conditions of the pandemic and will provide updates as we continue to navigate through it together. We care about you, and we are so grateful for all your hard work and diligence during this time. We will continue to take important steps to help prevent the spread of illness on board our ships.

Disney CRUISE LINE

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Among our health and safety protocols to help prevent illness among our Crew are the following:

- Requiring vaccinations for our Crew
 - **COVID-19 booster shots are required for all Crew Members.**
- The requirement to wear a facial covering for Guests and Crew will be based upon ship and/or itinerary. Requirements will also be influenced by current health advisories. While today, masking is optional for Crew in Guest and Crew areas, all Crew must be receptive to wearing a facial covering if/when required.
- Enhanced cleaning protocols
- Closely monitoring external conditions so that we can alter protocols as necessary
- Meeting or exceeding all CDC guidelines for the management of any positive cases on board
- Even with multiple layers of health and safety protocols in place, an inherent risk of exposure to COVID-19 exists in any public place where people are present. We have multiple layers of health and safety protocols in place that meet or exceed CDC guidance to manage any cases that may occur on board.
- Crew Members will undergo periodic COVID-19 health screenings and testing throughout one's contract. All Crew must be receptive to this. Testing frequency may vary by ship, role and/or other influencing factors and are subject to change.
- All other health and safety protocols we have implemented should continue to be followed.

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Guest requirements:

- For sailings departing from the United States and Puerto Rico, **Disney Cruise Line no longer requires Guests to be vaccinated and tested for COVID-19**. We highly recommend that all Guests become fully vaccinated before sailing and encourage unvaccinated Guests to take a COVID-19 test 2 days prior to their cruise. Please be aware that health and safety measures may change at any time.
- Disney Cruise Line adheres to local laws, regulations and protocols in place at all homeports and ports of call, including those related to health and safety. Guests should review and stay up to date with any cruise-specific requirements, restrictions or recommendations that may be in place for travel to these destinations, including for repositioning cruises from the US to Australia. To learn about country-specific entry requirements and the latest health and safety measures in our ports of call, please visit each destination's official government website.

COVID-19 Vaccine Required for All Crew

The health and well-being of our Crew Members continues to be a top priority. As a reminder, Disney Cruise Line requires all Crew Members (Shipboard and Island) to be fully vaccinated against COVID-19 as a condition of employment, subject to vaccine eligibility and availability.

DCL is actively working with local health authorities to provide vaccines to Crew on board. Due to various factors, including availability and transport requirements, Crew will not have the option to choose which vaccine they receive on board. **Please be prepared to receive the vaccine that is made available to you on board.** Prior to starting a contract, we encourage you to speak with your doctor or medical provider about any questions you may have regarding the COVID-19 vaccine.

World Health Organization has authorized under emergency use a list of COVID-19 vaccines from a number of manufacturers and these vaccines are effective in reducing the risk of becoming severely ill from COVID-19 once a person is “fully vaccinated”. As part of our protocols, we have adopted using WHO EUL authorization for vaccinations received in other countries as proof of vaccination. Visit the [**World Health Organization \(WHO\) site**](#) to view a list of vaccines against COVID-19 that have met the necessary criteria for safety and efficacy. Crew are strongly encouraged to get vaccinated against COVID-19 while at home before starting a contract, if possible. Crew Members who decline vaccination when the vaccine is made available to them on board the ship will be separated from DCL, except those with a qualifying medical contraindication or objection based on a sincerely-held religious belief.

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COVID-19 Booster Shots Required for All Crew

We care about you, and we value your hard work and diligence during this time. The health and well-being of our Guests and Crew remains a top priority. Our team is monitoring the evolving conditions of the pandemic and will provide updates as we continue to navigate through it together.

The U.S. Centers for Disease Control & Prevention (CDC) is recommending that everyone ages 16 and older get a COVID-19 booster shot. According to the CDC, COVID-19 vaccines are working well to prevent severe illness, hospitalization and death; however, over time, the efficacy of the vaccine lessens—similar to a flu vaccine—meaning the vaccine provides less protection against infection and symptomatic disease. Additional research has shown that the original one-dose or two-dose vaccine regimen is also less effective against the Omicron variant. A booster dose can increase effectiveness against symptomatic infection and against the Omicron variant.

COVID-19 booster shots are required for all Crew Members (Shipboard and Island), subject to eligibility. Timing will vary based on each Crew Member's last vaccine dose. As a reminder, Disney Cruise Line requires all Crew Members to be fully vaccinated against COVID-19 as a condition of employment, subject to vaccine eligibility and availability.

Off-contract Crew: DCL will provide mRNA booster shots for Crew upon embarkation. Crew who are eligible to receive an mRNA booster shot in their home country are encouraged to do so prior to starting a contract.

Visit [cdc.gov](https://www.cdc.gov) to learn more about COVID-19 booster shots, including when it is recommended to receive a booster shot and to read frequently asked questions. Crew with questions may contact the Medical team.

DCL is keeping COVID-19 vaccine records for all active and inactive Crew. Regardless of whether you are fully vaccinated or partially vaccinated, you must send your information to DCL-Crew.Medical.Services@disney.com in advance of your arrival. Failure to send in advance may delay your embarkation. Please include the following information:

- Your first and last name
- Your Perner
- Manufacturer of the vaccine you received
- Date(s) you received your COVID-19 vaccine(s)
- Copy of your vaccine record card

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COVID-19 Vaccine Resources

According to the U.S. Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO), COVID-19 vaccines are safe and effective in preventing severe illness from COVID-19. You are encouraged to take whatever approved vaccine is made available to you first, even if you have already had COVID-19. It is important to be vaccinated as soon as possible once it's your turn and not wait. Approved COVID-19 vaccines provide a high degree of protection against getting seriously ill from the disease, although no vaccine is 100% protective.

- Check the [**World Health Organization \(WHO\) site**](#) for a list of vaccines against COVID-19 that have met the necessary criteria for safety and efficacy.
- Visit our [**COVID-19 Vaccine Information site**](#) to learn more about the COVID-19 vaccine, to read frequently asked questions, and for resources to help you get vaccinated in your home country.

Why Your Actions Matter: Vaccinate

[**Learn more about the science behind vaccinations**](#) and take a deeper dive into the COVID-19 vaccines. You'll learn the facts about how the human body fights diseases, how vaccines work, details on vaccine efficacy and safety, and what you can expect when you get vaccinated.

Note: Due to limited bandwidth, the videos will not be accessible via Crew Wi-Fi on a personal device. To watch videos from this site while onboard, please use a company computer. The content can also be accessed via the Disney on Demand system in Crew staterooms/cabins (course code 7V).

Medical Screenings

- You will be tested for COVID-19 post embarkation.
- You may also be tested for COVID-19 at other times during your contract. Your leader will provide you with more details.
- Ongoing temperature checks and enhanced health screenings will be required.
- If at any time you feel sick, please stay in your cabin and notify the Medical Center or Island Nurse.

[**UK Privacy Notice**](#)

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COVID-19 Testing

Each Crew Member will receive pre-arrival information from their DCL representative. Please review that information prior to traveling for details about COVID-19 testing requirements. Crew Members may be tested for COVID-19 during their contract.

Cleaning

Disney Cruise Line is operating at elevated cleaning and sanitation levels. We've updated our protocols for cleanliness throughout our ships and at Castaway Cay. We have implemented multiple layers of health and safety measures considering the guidance government agencies, health authorities and medical experts.

Face Coverings

The requirement to wear a facial covering for Guests and Crew will be based upon ship and/or itinerary. Requirements will also be influenced by current health advisories. While today, masking is optional for Crew in Guest and Crew areas, all Crew must be receptive to wearing a facial covering if/when required.

Disney-Provided Face Coverings

The Cast and Crew Member-exclusive face coverings were designed and developed by the Disneyland and Walt Disney World Resort Costuming teams and come in either a pleated or contoured style, both made with a quick-drying material and available in a variety of sizes. They are machine washable and include features like adjustable spandex ear loops and a nose pinch that spans the top of the face covering to prevent glasses from fogging.

Appropriate Cast Face Coverings

The current company-provided face coverings distributed by Costuming (blue pixie dust design) is approved for wear in all work locations, both onstage and backstage.

Previously distributed versions of face coverings are no longer permitted to be worn in work locations. Company-provided disposable face coverings are acceptable when cloth face coverings are not available or as an accommodation. The company-provided cloth face covering should be your first choice.

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Caring for Your Face Covering

Wearing a face covering is an important part of our commitment to health and safety, and one of the ways we can all help to reduce the risk of spreading COVID-19. With Cast Members and Guests wearing face coverings across our property, **we've collected some useful tips to help you comfortably wear and care for your own face coverings.**

- **Wash after every use.** It's important to remember to wash face coverings after every use. Cast Members should launder company-issued face coverings at home or bring them to Costuming to exchange for a freshly laundered replacement.
- **Consider using detergents free of dyes and scents.** Added dyes or scents can cause irritation or breakouts to sensitive skin. Look for laundry detergents that are free of additives and made to be gentle, and do not use fabric softeners.
- **Dry on low heat.** Drying on high heat can cause face coverings to shrink. Help ensure a proper fit by drying on low heat or hanging face coverings to dry.
- **Store clean face coverings in a separate container.** It can be helpful to store clean face coverings separately, so you don't mix them up with previously worn face coverings.

Face Covering Fit is Important

The way your face covering fits is extremely important. When choosing a size, remember to consider the following:

- Your face covering must be snug against the cheeks with no gaps on the side and fit securely under the chin with the nose bridge wire pressed tightly along the nose and cheeks.
- The company-provided face coverings were intentionally designed to cover smaller areas of the face comfortably and snugly using:
 - adjustable ear loops to help reduce side gapping, and
 - a flexible wire that goes across the nose bridge so it can be formed to fit each face tightly and reduce droplets from escaping or entering.
- Selecting a face covering that is too large may cause the face covering to not fit properly and reduce effectiveness.

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Frequently Asked Questions about Face Coverings

- **I previously heard the face coverings should be replaced after 50 washes. Is that still the case?**

No. The current company-provided face coverings can be washed more than 50 times and maintain effectiveness. Face coverings should be replaced when they are damaged or show wear-and-tear.

- **Some of the face coverings appear to have different colored ear loops or backing material. Are they different?**

You may notice slight modifications to ear loop colors and material backing, but the face coverings being distributed by Costuming all contain two layers of the same quick-drying material and comfort features (like adjustable ear loops and a nose bridge spanning the entire top of the face covering).

- **I recently damaged one of my face coverings and need to replace it. Should I throw it away?**

No. You must bring your damaged face covering to Costuming to receive a replacement.

- **I prefer disposable face coverings. Can I wear the company-provided disposable face coverings to work each day?**

The company-provided cloth face coverings should be the first choice while disposable face coverings should only be used when a company-provided cloth face covering is not available or as an accommodation.

- **Can I wear my company-provided face coverings outside of work?**

Yes. Crew Members may wear company-provided face coverings during personal time. As a reminder, face coverings should be worn outside of work to help protect yourself and others.

- **Can I wear a face shield or safety glasses in addition to my company-provided face covering?**

Crew Members may have the option to wear secondary equipment (face shields or safety glasses) in addition to their company-issued face coverings, provided the secondary equipment is permissible in their role and work area.

Training

After you embark, you will be scheduled for in-person training, which will cover the new protocols and practices that are in place on board and on Castaway Cay, including face covering guidelines, hygiene, cleaning practices and health screening measures, as well as further education regarding some interim changes to Crew privileges, shore leave and Crew events.

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Health & Safety Measure: Flu Vaccine Required for All Embarking Crew

Disney Cruise Line requires all Crew Members working on board and on Castaway Cay to receive a flu vaccine upon embarkation during flu season as a condition of employment.

[Click here to learn more about this health and safety measure.](#)

We've included helpful information about COVID-19 below. For updates and other resources, visit:

<http://www.cdc.gov/coronavirus>

<https://www.who.int/>

COVID-19 Symptoms

According to the CDC, people with COVID-19 have had a wide range of symptoms reported – ranging from mild symptoms to severe illness. Symptoms may appear 2–14 days after exposure to the virus. People with these symptoms may have COVID-19:

Fever or chills

Cough

Shortness of breath or difficulty breathing

Fatigue

Muscle or body aches

Headache

New loss of taste or smell

Sore throat

Congestion or runny nose

Nausea or vomiting

Diarrhea

This list does not include all possible symptoms.

How COVID-19 Spreads

COVID-19 spreads when an infected person breathes out droplets and very small particles that contain the virus. These droplets and particles can be breathed in by other people or land on their eyes, noses, or mouth. In some circumstances, they may contaminate surfaces they touch. People who are closer than 6 feet from the infected person are most likely to get infected.

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COVID-19 is spread in three main ways:

- Breathing in air when close to an infected person who is exhaling small droplets and particles that contain the virus.
- Having these small droplets and particles that contain virus land on the eyes, nose, or mouth, especially through splashes and sprays like a cough or sneeze.
- Touching eyes, nose, or mouth with hands that have the virus on them.

People at Increased Risk

- Adults of any age with certain underlying medical conditions are at increased risk for severe illness from the virus that causes COVID-19. COVID-19 vaccines are recommended for and can be administered to most people with underlying medical conditions.
- The list of high-risk medical conditions that put people at increased risk for severe COVID-19-associated illness is updated routinely as new data become available.
- If you have any questions or concerns regarding working at sea, please consult with your examining physician.

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How to Protect Yourself & Others

Wear a Face Covering

- Everyone 2 years and older should wear masks in public.
- Masks should be worn in addition to staying at least 6 feet apart, especially around people who don't live with you.
- If someone in your household is infected, people in the household should take precautions including wearing masks to avoid spread to others.
- Wash your hands or use hand sanitizer before putting on your mask.
- Wear your mask over your nose and mouth and secure it under your chin.
- Fit the mask snugly against the sides of your face, slipping the loops over your ears or tying the strings behind your head.
- If you have to continually adjust your mask, it doesn't fit properly, and you might need to find a different mask type or brand.
- Make sure you can breathe easily.

Get Vaccinated

Authorized COVID-19 vaccines can help protect you from COVID-19.

You should get a COVID-19 vaccine when it is available to you.

Once you are fully vaccinated, you may be able to start doing some things that you had stopped doing because of the pandemic.

Wash Your Hands Often

Wash your hands often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing or sneezing.

It's especially important to wash:

- Before eating or preparing food
- Before touching your face
- After using the restroom
- After leaving a public place
- After blowing your nose, coughing, or sneezing
- After handling your mask
- After changing a diaper
- After caring for someone sick
- After touching animals or pets

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If soap and water are not readily available, **use a hand sanitizer that contains at least 60% alcohol**. Cover all surfaces of your hands and rub them together until they feel dry.

- **Avoid touching your eyes, nose, and mouth with unwashed hands.**
- **Cover Coughs and Sneezes**
 - **If you are wearing a mask:** You can cough or sneeze into your mask. Put on a new, clean mask as soon as possible and wash your hands.
 - **If you are not wearing a mask:** Always cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow and do not spit.
- **Throw used tissues in the trash.**
- Immediately **wash your hands** with soap and water for at least 20 seconds. If soap and water are not readily available, clean your hands with a hand sanitizer that contains at least 60% alcohol.

Clean and Disinfect

Clean and disinfect frequently touched surfaces **daily**. This includes tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets, and sinks.

If someone is sick or has tested positive for COVID-19, disinfect frequently touched surfaces. Use a household disinfectant product from EPA's List N: Disinfectants for Coronavirus (COVID-19) according to manufacturer's labeled directions.

If surfaces are dirty, clean them. Use detergent or soap and water prior to disinfection.

Then, use a household disinfectant.

Monitor Your Health Daily

Be alert for symptoms. Watch for fever, cough, shortness of breath, or other symptoms of COVID-19.

Especially important if you are running essential errands, going into the office or workplace, and in settings where it may be difficult to keep a physical distance of 6 feet.

Take your temperature if symptoms develop.

Don't take your temperature within 30 minutes of exercising or after taking medications that could lower your temperature, like acetaminophen.

Follow CDC guidance if symptoms develop.