

CONTACT US

Associate Information

If you are a current or former associate and have a question, please visit <https://myassociatehub.com/ascena>. If you are unable to find a resolution, please email:

EMAIL

myHRSupport@ascenaretail.com

CALL

(855) 436-7177 (Toll Free Number)
Hours of Operation: 8 a.m. to 5 p.m. CST
Estimated Response Time: Next business day

If you are a current or former associate and need employment verification:

Website: www.theworknumber.com

Call: (800) 367-5690

Please see the list below of the brand-specific employer codes for appropriate code that corresponds to the associate's employment. You will need to enter this number when accessing TWN.

Ann Taylor, LOFT and Lou & Grey: 14243
KnitWell Group: 14325
Catherines: 15836
dressbarn: 13392
Justice/Tween brands: 12460
Lane Bryant: 15835
Maurices: 12580

Corporate

MAIL

ascena retail group, inc.

Attn: Investor Relations KnitWell Group
One Talbots Drive
Hingham, MA 02043

EMAIL

corporate.affairs@ascenaretail.com