

## Staples Employee Surveys SMS Mobile Terms of Service

1. When you opt in to receive text messages for employee survey purposes, you agree to receive text messages related to such employee surveys from Staples or its authorized service providers, including survey invitations, reminders, survey links, and other survey-related communications. Please note, participation in Staples employee surveys and enrollment in text message communications related to such surveys are voluntary and are not conditions of employment.
2. Message frequency will vary. Message and data rates may apply. Staples reserves the right to change the short code or phone number from which employee survey-related text messages are sent.
3. You acknowledge and agree that the [Staples Workforce Privacy Notice](#) applies to the collection, use, and handling of your personal information in connection with the employee surveys text messaging program.
4. Not all mobile devices may be supported and messages may not be deliverable in all areas. We are able to deliver messages to the following mobile phone carriers: Major carriers: AT&T, Verizon Wireless, Sprint, T-Mobile, MetroPCS, U.S. Cellular, Alltel, Boost Mobile, Nextel, and Virgin Mobile. Minor carriers: Alaska Communications Systems (ACS), Appalachian Wireless (EKN), Bluegrass Cellular, Cellular One of East Central IL (ECIT), Cellular One of Northeast Pennsylvania, Cincinnati Bell Wireless, Cricket, Coral Wireless (Mobi PCS), COX, Cross, Element Mobile (Flat Wireless), Epic Touch (Elkhart Telephone), GCI, Golden State, Hawkeye (Chat Mobility), Hawkeye (NW Missouri), Illinois Valley Cellular, Inland Cellular, iWireless (Iowa Wireless), Keystone Wireless (Immix Wireless/PC Man), Mosaic (Consolidated or CTC Telecom), Nex-Tech Wireless, NTelos, Panhandle Communications, Pioneer, Plateau (Texas RSA 3 Ltd), Revol, RINA, Symmetry (TMP Corporation), Thumb Cellular, Union Wireless, United Wireless, Viaero Wireless, and West Central (WCC or 5 Star Wireless). Staples, its service providers, and the mobile carriers are not liable for delayed or undelivered messages.
5. Cancellation: Text the keyword "STOP" to the applicable short code or phone number to cancel. After texting "STOP" to the applicable short code or phone number, you will receive one additional message confirming that your request has been processed. If you want to receive text messages again for employee survey purposes, you will sign up as you did the first time.
6. Help: For assistance with employee survey-related text messages, text the keyword "HELP" to the applicable short code or phone number for additional support.
7. Staples will not sell your mobile phone number provided in connection with the employee surveys text messaging program or share it with third parties for their marketing or promotional purposes.