



WAVE

Certification

User Guide - 2026



wave

WOMEN IN AUDIO VISUAL EVENTS

Empower. Educate. Inspire. Hire.

Women in Audio Visual Events focuses on bridging the gender gap in event technology and elevating women in tech by presenting career opportunities, mentorship, networking events, and industry resources. WAVE is dedicated to enriching education, inspiring progression and hiring trailblazing women.

Resources:

- FREE pre-hire certification course : 'Introduction to Event Technology & Hospitality'
- Event Technology | Career Pathing
- Personalized recruiting experience
- Focused Learning & Development Workshops



Scan here | Certification Training

What's Included in the course?

This Introduction to Event Technology & Hospitality course is a FREE, entry-level overview of Encore's core technologies—providing exposure and foundational development across **Audio, Video, Lighting, and Projection**.

The course also covers **professional soft skills** essential for working successfully in a hospitality-driven environment.

To complete the program, you will take an assessment that evaluates your knowledge of the technical modules. Once passed, you will have earned an **industry-specific certification** that carries value across the event production industry—at Encore and beyond.

Details

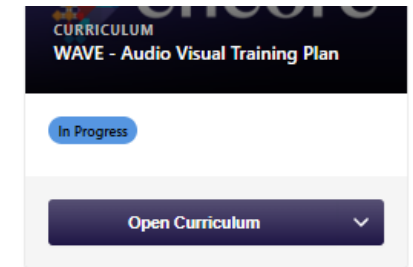
The activities in this curriculum will introduce you to Encore and the Event Technology Industry.

[Show More](#)

Contents

11 Trainings

INTRODUCTION TO THE INDUSTRY	
ONLINE CLASS	Welcome to Encore (WAVE)
INTRODUCTION TO TECH	
ONLINE CLASS	Audio Fundamentals
ONLINE CLASS	Lighting Fundamentals
ONLINE CLASS	Projection Fundamentals
ONLINE CLASS	Video Fundamentals
OPTIONAL PROFESSIONAL SKILLS	
NOTE	Optional Content
ONLINE CONTENT	Improving Your Memory Skills (COURSE)
ONLINE CONTENT	Responding to Environmental Change: What Every Business Needs to Know (COURSE)
ONLINE CONTENT	Improving Your Reading Speed and Comprehension (COURSE)
ONLINE CONTENT	The Essential Practices of Emotionally Intelligent Leaders (COURSE)



Note: You must pass the course with an **80% or higher** to receive your certificate. You'll have **unlimited opportunities** to retake the assessment until you pass.

Create an Account

Welcome to the Encore Learning Portal. Log in with your account to continue your learning. If you don't have an account Click Create New Account to start your learning journey today.

Username

Password

Remember Username

Log In

Create New Account

Need help logging in? Contact us!

1. Click the link to access the **TRAINING**
2. Select **"Create an Account"**
3. Complete all required fields in the registration section
4. Verify your account via the confirmation email (check inbox and spam folder)

Note: This training is only accessible on **Google Chrome or Microsoft Edge** on a laptop or computer – **not mobile devices.**

Note: You will receive a confirmation email to verify your account. Please allow 5–10 minutes for delivery and be sure to **check your spam folder** if you don't see it in your inbox.

Create an account

Already have an account? [Log In](#)

Fields marked with * are required

* First Name

Enter First Name

* Last Name

Enter Last Name

Encore Learning Dashboard



Audio Visual Training Plan

Click here to access the Audio Visual Training Plan Content



Training Plan! | Hover over photo and click to access your training plan, where you can review modules and complete the assessment.

Your Transcript

Title	Status	Action
WAVE - Audio Visual Training Plan	In Progress	Open Curriculum



View your transcript! | Quick access to program curriculum and real-time status updates on completion.

Encore Careers

Visit the **Encore Career Page** to view current job opportunities



Career Opportunities! | Hover over photo and click to access the Encore Careers page, where you can explore opportunities and apply online.

The Training Modules

The courses in this program are highly interactive and engaging. For the best experience, we recommend using audio and accessing this content from a **laptop or desktop** device to fully maximize your learning.

Review your progress and remaining duration by time.

Curriculum by category | Select section to complete and dropdown icon to see included learning modules.

The screenshot displays the training interface for 'WAVE - Audio Visual Training'. The left sidebar shows the curriculum with the following items:

- Introduction to the Industry (1/1)
- Welcome to Encore (WAVE) (20 Minutes) - currently selected
- Introduction to Tech (4/4)
- Optional Professional Skills (1/5)
- Certification (1/1)

The main content area shows the 'Welcome to Encore (WAVE)' video player. The video title is 'Welcome to Encore' and the duration is '20 Minutes'. The video player includes a progress bar, a play/pause button, and a 'NEXT >' button. A red box highlights the 'Exit Course' button in the top right corner of the video player. A red arrow points from the 'Exit Course' button to the text on the right.

Select "Exit Course" to save work and leave training section.

Note: Section "Introduction to Tech" section is required prior to taking the assessment. "Professional Skills" modules are optional but strongly encouraged for well-rounded development .

You Are Certified!

Congratulations on completing the **Introduction to Event Technology & Hospitality Certification** Course!

Once you have completed all modules and passed the assessment, you will receive an email with your **[PDF certificate of completion](#)**.

Next Steps:

- Download and save your certificate to your desktop
- Add it to your resume to highlight your achievement
- Share your accomplishment on LinkedIn and Instagram



Capture the moment! - Be sure to tag **@EncoreCareers** on LinkedIn and Instagram, and **@HerWAVENetwork** on Instagram for a chance to be featured on our pages!

Note: If **hired** at Encore, this course counts toward your required training hours—so you can start the job knowing you're ahead of the curve and fully prepared for your **LIVE Event Production** career!



Encore Careers

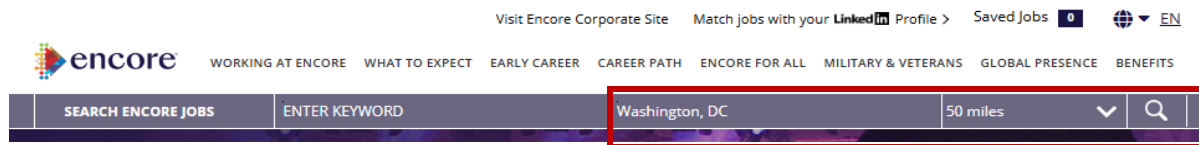
Apply with Confidence

1. Complete training certification
2. Add completion to your resume
3. Search open opportunities based on location
4. **Chat to APPLY** with VAL (Video, Audio, Lighting)
5. When asked "How did you find this job", scroll down and select "**WAVE**".

The screenshot displays the Encore Careers website. At the top, there are navigation links for "Visit Encore Corporate Site", "Match jobs with your LinkedIn Profile", "Saved Jobs", and "EN". Below this is a search bar with fields for "SEARCH ENCORE JOBS", "ENTER KEYWORD", "ENTER CITY, STATE OR ZIP CODE", and "RADIUS". The main banner features a purple-lit event space with the text "You turn break-out sessions into breaking-the-mold sessions." and "YOU make the moment". A video player shows a woman smiling, with a pause button overlaid. A chat window titled "Val" is open, with a message: "Welcome! I'm Val, your virtual assistant. Start your job search here by typing in a job category or asking me any questions about the organization. You can also use the job search fields in the banner above to search for open opportunities. If you are a returning candidate and want to clear this chat, enter 'new'." Below the chat window, there are several award logos, including "Great to Work Certified" and "Fortune 100 Best Companies to Work For". A red arrow points from the "WAVE" text in the list to the "Learn" button in the chat window.

Applying With VAL!

From Encore Careers site – use the search bar to find opportunities in your location and use VAL to apply.



Event Technician, Audio Visual - JW Marriott

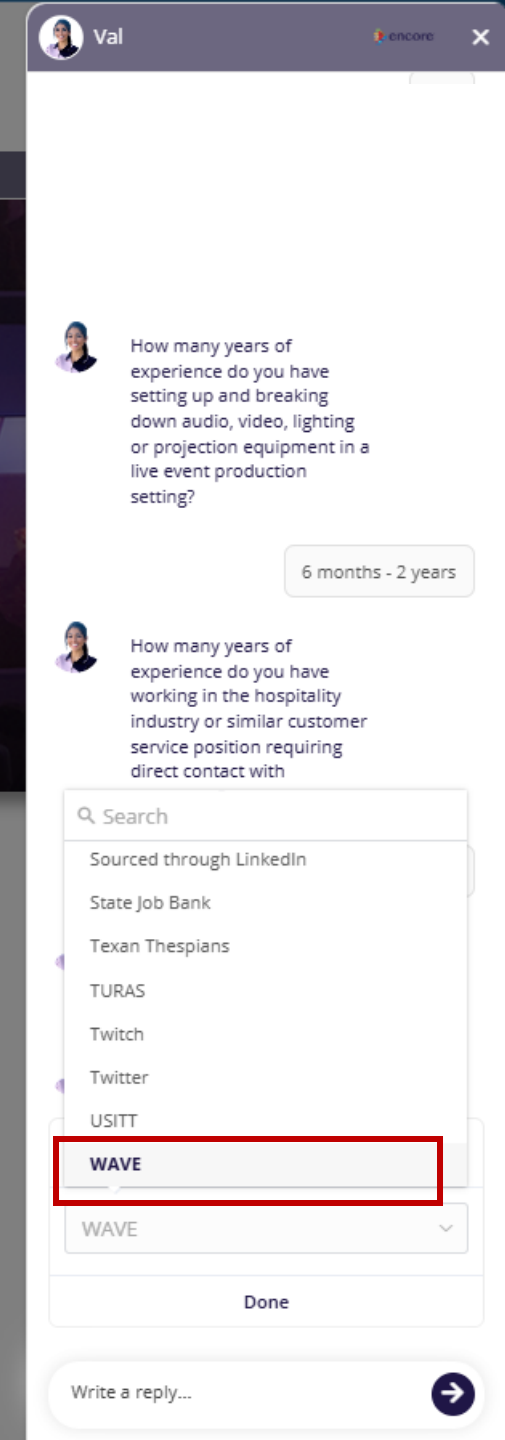
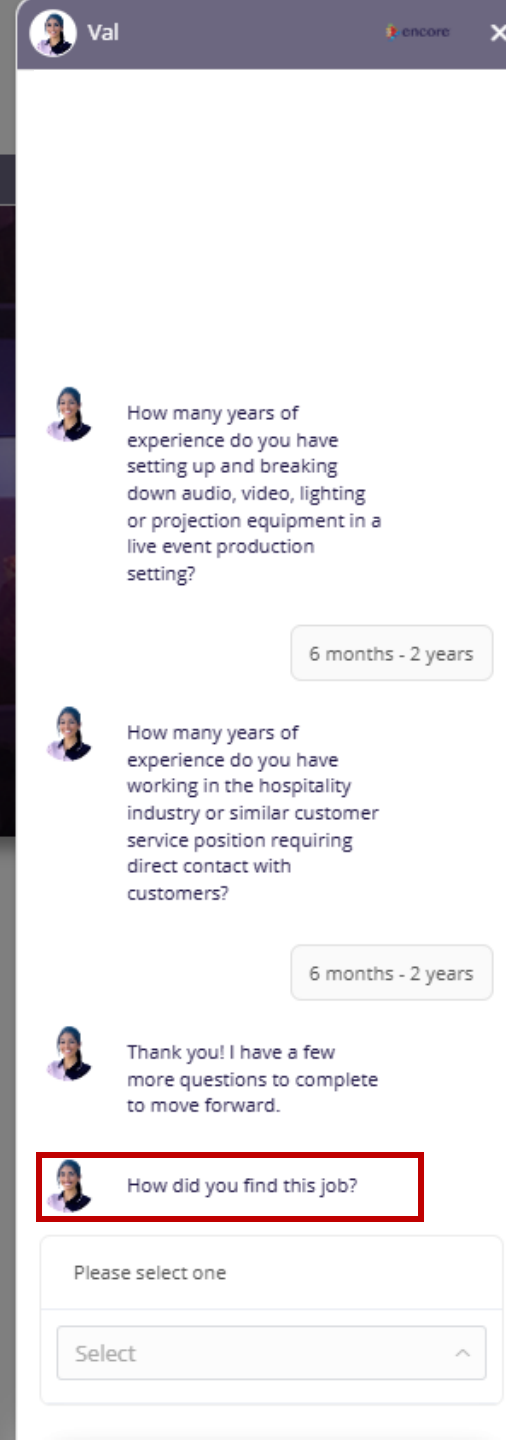
Washington, District of Columbia
Job ID: TEMPL040669
Job Code: OP213

Apply Now

Overview Success Profile Trending Purpose, Mission and Core Values Rewards Responsibilities Location Share Job Alerts



Note: When asked "How did you find this job", scroll down and select "WAVE".



FAQs + Additional Resources

[WAVE Certification Course](#)

[Encore Careers](#)

Follow us on social media to stay up to date on **WAVE engagements** and **Encore Careers** opportunities!



@EncoreCareers



@HerWAVENetwork | @EncoereCareers

If you experience any technical challenges accessing the course or have general questions, please reach out to wave@encoreglobal.com for support.

Frequently Asked Questions (FAQs)

Who can take the "Introduction to Event Technology & Hospitality" certification course?

EVERYONE! This course is designed to support early career professionals interested in learning event technology.

Once I take this training and pass the assessment, do I automatically get a job at Encore?

Congratulations! Completing this course is a great first step in your career in live events. Add it to your resume and explore available job opportunities!

Can I apply to Encore career opportunities without taking the course?

Yes! Please go to our [Career Site](#) to search open opportunities and submit an application online.

Are there any incentives to taking this FREE online course?

Absolutely! This certification is a valuable addition to your resume, giving you a competitive edge in job applications. Plus, if you're hired, it counts toward your required training hours during onboarding. With this training under your belt, you're already ahead of the game!

Can I share this course with other students or professionals?

WAVE welcomes anyone interested in event technology to take advantage of this training. Educators, you're encouraged to integrate it into your curriculum—reach out to us to learn how!

Can I access the training on a mobile device?

Unfortunately, no. This training is only available on a laptop or computer and must be accessed using Google Chrome or Microsoft Edge.

What is the passing score to become a certified event technician?

You'll need a score of 80% or higher to pass! But don't worry—if you don't pass on your first attempt, you can retake the test as many times as needed until you achieve a passing score.

I passed the assessment. Yeahhh! When do I get the certificate?

Congratulations and welcome to the WAVE community! You can download your certification directly from the Encore University Learning Portal.