

Introduction to Event Technology & Hospitality Certification Course

Who is Encore?

Encore is the global event production partner, delivering imaginative event technology solutions in 2,200+ venues across 23 countries and 40 U.S. cities. We transform events through reimagined technology, design, and language translation services for both in-person and hybrid experiences. Specializing in corporate meetings, conferences, trade shows, and brand activations, we bring events to life with creativity, precision, and industry-leading expertise.

Empower. Educate. Inspire. Hire.

Women in Audio Visual Events (WAVE) is committed to bridging the gender gap in event technology and elevating women in tech. Through career opportunities, mentorship, networking events, and industry resources, we empower women to thrive in this dynamic field. At Encore, we are dedicated to fostering education, inspiring career progression, and championing the hiring of trailblazing women who are shaping the future of event technology.

How to Register?

Certification Course Learning Portal

1. Click the link above to create your account.
2. Check your email for a verification link and confirm your account.
3. Use your login credentials to sign into the Encore Learning Portal.
4. Begin your learning journey by exploring the training modules.
5. Complete all "Intro to Tech" modules and take the assessment.
6. Pass the assessment to become a Certified Event Technician!

Course Modules

INTRODUCTION TO TECH

- Audio Fundamentals
- Lighting Fundamentals
- Projection Fundamentals
- Video Fundamentals

PROFESSIONAL SKILLS

- Becoming a Continuous Learner
- Developing Emotional Intelligence
- Improving Your Memory Skills
- Improving Your Reading Speed & Comprehension
- Women in Leadership: Building Your Infrastructure for Leadership



Frequently Asked Questions (FAQs)

Who can take the “Introduction to Event Technology & Hospitality” certification course?

EVERYONE! This course is designed to support early career professionals interested in learning event technology.

Once I take this training and pass the assessment, do I automatically get a job at Encore?

Congratulations! Completing this course is a great first step in your career in live events. Add it to your resume and explore available job opportunities!

Can I apply to Encore career opportunities without taking the course?

Yes! Please go to our [Career Site](#) to search open opportunities and submit an application online.

Are there any incentives to taking this FREE online course?

Absolutely! This certification is a valuable addition to your resume, giving you a competitive edge in job applications. Plus, if you're hired, it counts toward your required training hours during onboarding. With this training under your belt, you're already ahead of the game!

Can I share this course with other students or professionals?

WAVE welcomes anyone interested in event technology to take advantage of this training. Educators, you're encouraged to integrate it into your curriculum—reach out to us to learn how!

Can I access the training on a mobile device?

Unfortunately, no. This training is only available on a laptop or computer and must be accessed using Google Chrome or Microsoft Edge.

What is the passing score to become a certified event technician?

You'll need a score of 80% or higher to pass! But don't worry—if you don't pass on your first attempt, you can retake the test as many times as needed until you achieve a passing score.

I passed the assessment. Yeahhh! When do I get the certificate?

Congratulations and welcome to the WAVE community! You can download your certification directly from the Encore University Learning Portal.